



Frequently asked questions about membership

General Membership

Who can become a Social Member?

Anyone aged 18 years or over who wants to support Whangamatā Surf Lifesaving Club and enjoy the benefits of membership can apply.

I'm already a member. Do I need to renew every season?

Yes. Membership is renewed annually for each season.

I'm new to the club. How do I join?

Simply select "New to Whangamatā SLSC" in the online membership system and follow the registration process.

Can I join if I don't live in Whangamatā?

Yes. Many of our members live elsewhere and enjoy being part of the club when visiting Whangamatā.

Membership Types

What's the difference between a Social Member, Associate Member and Active Member?

- **Social Members** support the club and enjoy member benefits but are not operational lifeguards.
- **Associate Members** are members who contribute to the club in approved support roles.
- **Active Members** are qualified surf lifeguards who patrol and meet Surf Life Saving New Zealand requirements.

Membership categories are determined in accordance with the Club Constitution, and the Board reserves the right to approve or amend membership categories where appropriate.

Can I choose to become an Active Member?

Active membership requires meeting Surf Life Saving New Zealand training and patrol requirements. If you're interested, please contact the club to discuss the pathway.

Fees & Payment

How much does membership cost?

Over 18 Membership is \$60 per season.

Under 18 Membership is \$50 per season

What is the Early Bird discount?

Renew your membership and pay before **1 September 2026** to receive a **\$10 discount**.

Does the Early Bird apply to new members?

Yes,

How can I pay?

You can pay by:

- Credit Card (membership confirmed immediately)
- Invoice ("Other" payment option)

When is my membership active?

If paying by credit card, your membership is confirmed immediately. If paying by invoice, membership will be confirmed once payment has been received and processed.

Can my membership be transferred to someone else?

No. Memberships are personal and cannot be transferred.

Can I receive a refund if I change my mind?

Membership fees are generally non-refundable except where required by law or at the discretion of the Club.

Can the Board refuse or change my membership category?

Yes. In accordance with the Club Constitution, the Board has the discretion to approve applications and determine the appropriate membership category.

I want to volunteer or become a lifeguard. Who should I contact?

We'd love to hear from you. Contact the club office and we'll connect you with the appropriate volunteer or lifeguard coordinator.

Who do I contact if I need help?

Email admin@whangamatasurf.co.nz, phone **07 865 8401**, or visit the office Monday–Friday between 10:00 am and 2:00 pm.

Can I bring guests to the Club?

Yes. Members are welcome to bring a reasonable number of guests when visiting the Club. Members are responsible for ensuring their guests comply with all Club rules

and behave respectfully while on Club premises. The Club reserves the right to limit guest numbers or refuse entry where appropriate.

When does my membership expire?

Membership for the 2026/2027 season is valid until **30 June 2027**. You'll receive information about renewing your membership before the start of the following season.